### Coordination of speech and body gestures

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What we have seen so far....

A closed body hinders communication



An open body enhances communication

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Studies have shown that there is a direct connection between speech and gestures

### Look at the following examples

What can you say about the personality of the two speakers just by looking at the way they speak?





### A basic tenet of communication



Verbal communication is always accompanied by non-verbal communication



Non-verbal communication can occur without verbal communication



### Congruence in communication

#### A message can be:

- congruent when the non-verbal message supports the verbal element
- incongruent when the non-verbal message is incongruent with the verbal message

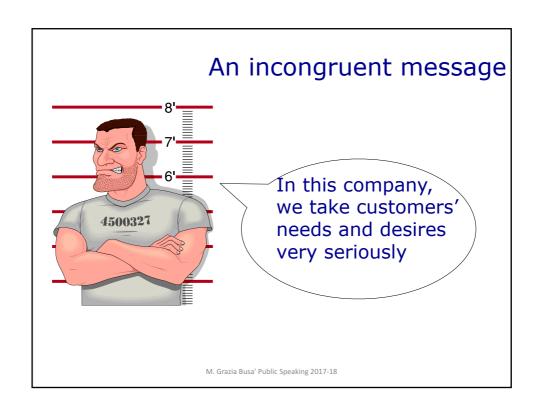
### Congruence in communication

the non-verbal message tends to prevail on the verbal message

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### A congruent message

In this company, we take customers' needs and desires very seriously





So, it is also true that....

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Too many gestures affect communication and lead the way to stereotypes



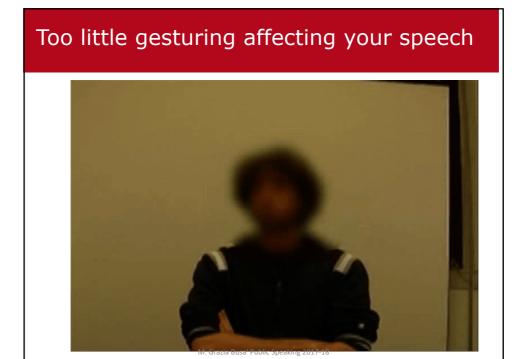
Too few gestures communicate distance and detachment



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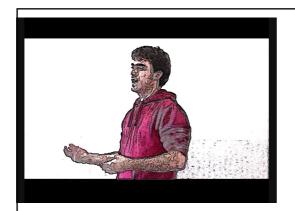
How does non-verbal language contribute to our image and the meanings we want to convey?

# Too much gesturing affecting your speech



## Notice how the speaker's intonation has the same effects as the speaker's gestures

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- Unorganized speech
- Disrupting gestures
- Confusing intonation



- Non communicative speech
- Detached body
- Boring intonation

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In good communicators intonation, gestures and speech work in parallel

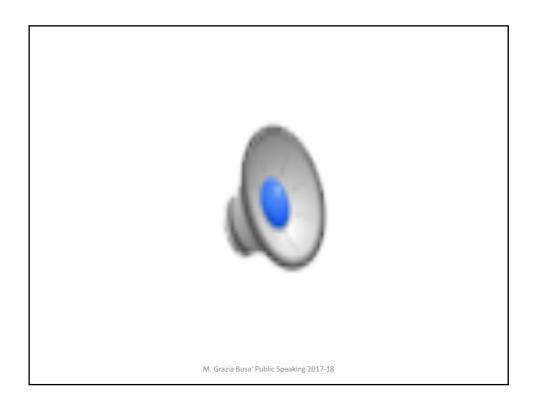
### Look at the following video:

The speakers make a meaningful use of gestures!

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https://www.youtube.com/watch?v=KQIPxed2GtI

### Here's an expert advice



### Presence in presentation

- 1. Move arms and hands purposefully with your speech
  - Use expressive hand gestures; paired with your words
- 2. Use the steeple to increase your credibility
- 3. Raise your eyebrows to cue attention to important parts of your speech

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### Presence in presentation

- 4. Lean in to involve the audience (reaching towards them)
- 5. Show expressions through your face
- 6. Tilt your head to show that you're listening
- 7. Move, i.e., walk back and forth

### Also remember

- Stable feet
- Straight shoulders

